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PRESS RELEASE

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NATIONAL PUBLIC SAFETY TELECOMUNICATORS WEEK (NPSTW)

April 11-17, 2021 - www.npstw.org

Since the early 1990's, Public Safety Agencies nationwide have recognized the pivotal role played by telecommunicators, dispatchers, communications operators, radio control personnel, ALL those people, by whatever job title, who utilize telephones, radios, computers and technical skill to provide support to Law Enforcement, Fire Services, Emergency Medical Services and other governmental field personnel.

Each year, the second week of April is dedicated to the men and women who serve as public safety Telecommunicators.

For the last few years there has been a national effort to finally recognize these Telecommunicators as first responders. They are indeed the first to respond to traumatic events by answering the call and sending the appropriate help. While there continue to be efforts at the state and federal levels, many local jurisdictions across the nation have made that official and long overdue declaration.

On January 20th, the Board of Klamath 911 Emergency Communication made the recognition official with Resolution 21-01, The Klamath County Fire Defense Board was quick to draft a letter of support approved at its January 28th meeting. And just in time to kick off NPSTW the Klamath County Board of Commissioners publicly read their proclamation, sponsored by the Sheriff's Office on March 23rd, 2021.

Relative to our size our 9-1-1 staff are some of the busiest in the state! Last year there were 51,745 9-1-1 emergency calls, 40,933 non-emergency phone calls and 20,111 outbound phone calls. These resulted in 85,633 events in our Computer Aided Dispatch (CAD) system.

That's monthly averages of 4,312 9-1-1 calls, 5,087 other calls, and 7,136 CAD events.

We hope you join Klamath 9-1-1 Emergency Communications District in honoring these dedicated dispatchers in our community.

Keith Endacott, Executive Director